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PATENT APPLICATION  
DOCKET NO. 10991149-1

IN THE  
UNITED STATES PATENT AND TRADEMARK OFFICE

**INVENTOR(S):** Qiming Chen et al.

**SERIAL NO.:** 09/464,311      **GROUP ART UNIT:** 3623

**FILED:** December 15, 1999      **EXAMINER:** Akiba K. Robinson Boyce

**TITLE:** CUSTOMER PROFILING APPARATUS FOR CONDUCTING  
CUSTOMER BEHAVIOR PATTERN ANALYSIS, AND METHOD  
FOR COMPARING CUSTOMER BEHAVIOR PATTERNS

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**RECEIVED**  
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BOX AFTER FINAL (AF)  
THE ASSISTANT COMMISSIONER FOR PATENTS  
WASHINGTON, D.C. 20231

**SIR:**

Amendment B

In response to the September 10, 2002 Final Office Action, please amend the above-identified application as follows:

**In the Claims:**

Please replace the claims with the following clean version of the entire set of pending claims, in accordance with 37 C.F.R. §1.121(c)(1)(i).

A marked-up version showing amendments to any claims being changed is provided in one or more accompanying pages separate from this amendment in accordance with 37 C.F.R. §1.121(c)(1)(ii).

S/N: 09/464,311  
Case: 10991149-1  
Amendment B